

# PHONE FLYER

## Telehealth/Televisits/Teletherapy

### STATE PHONES

SafeLink: Unlimited talk & text + extra 5GB of data through 5/29/20 - info [here](#)

Assurance Wireless: Unlimited domestic talk & text + extra 20GB through 5/20/20 - info [here](#)

### INTERNET FOR STUDENTS (from DSS website):

*I can't afford monthly internet or cellular data plans, but my children need to go online for school.*

#### Comcast

- **Internet Essentials is Free to New Customers:** Low-income families who live in a Comcast service area can sign-up for **Internet Essentials**, the nation's largest and most comprehensive broadband adoption program. New customers will receive 60 days of free Internet Essentials service, which is normally available to all qualified low-income households for \$9.95/month. Additionally, for all new and existing Internet Essentials customers, the speed of the program's Internet service was increased to 25 Mbps downstream and 3 Mbps upstream. That increase will go into effect for no additional fee and it will become the new base speed for the program going forward.
- **Xfinity WiFi Free for Everyone:** Xfinity WiFi hotspots across the country will be available to anyone who needs them for free – including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit [www.xfinity.com/wifi](http://www.xfinity.com/wifi). Once at a hotspot, consumers should select the "xfinitywifi" network name in the list of available hotspots, and then launch a browser.
- **Pausing Our Data Plan:** With so many people working and educating from home, Comcast is pausing data plans for 60 days giving all customers Unlimited data for no additional charge.

#### Altice USA Broadband (Optimum)

- Offering free 30 Mbps of broadband to homes with K-12 and College students for up to 60 days to keep those learning who may be displaced due to school closures. To learn more and access this opportunity, [visit Altice's website](#).

#### Charter (Spectrum)

- Offering free Spectrum broadband and Wi-Fi access to homes with K-12 and college students for up to 60 days to keep those learning who do not already have a Spectrum Broadband subscription. To learn more and access this opportunity, [visit Charter Spectrum's website](#).

#### Access Wireless

- Unlimited minutes and additional monthly data until June 21, 2020.
- Visit <https://www.accesswireless.com/lifeline> or call 1-888-900-5899 M-F 8am-12midnight, Sat 9am-12midnight, Sun 10am-7pm EST to confirm details. Existing customers call: 1-866-594-3644

#### Assurance Wireless (Virgin Mobile's version of SafeLink)

- Offering new customers unlimited texts, 350 voice minutes, 3GB of data monthly plus a free Android Smartphone.
- Unlimited Domestic calls and texts plus 6GB of data free through 5/20 due to COVID-19.
- Visit <https://www.assurancewireless.com/> or call 1-888-321-5880 to confirm details.

#### AT&T

- Waiving domestic wireless plan overage charges for data, voice or text for residential or small business wireless customers incurred because of economic hardship related to the coronavirus pandemic.
- Unlimited AT&T Home Internet – All AT&T consumer home internet wireline customers, as well as Fixed Wireless Internet, can use unlimited internet data. Additionally, we'll continue to offer internet access for qualifying limited income households at \$10 a month through our Access from AT&T program.

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- AT&T World Connect Advantage – Business customers currently on or who purchase an AT&T World Connect Advantage package receive 50% off the current rate in a monthly bill credit (max \$7.50/mo.).
- Helping You Work and Learn Remotely – Businesses, universities and schools can keep their teams and classrooms connected through conference calls and video conferencing with Cisco WebEx Meetings with AT&T for 90-days, and seamlessly forward calls to both mobile and landline phones with AT&T IP Flexible Reach.
- Distance Learning – AT&T is underwriting expenses for a “one-stop” resource center to support eLearning Days from the **State Educational Technology Directors Association** (SETDA) available to all educators in schools to help them handle school closures and the increase in virtual learning due to COVID-19.
- To learn more, **visit AT&T’s website**.

### **Cricket**

- Dial 6-1-1 from a Cricket-issued phone to enroll in any COVID-19 relief programs.
- Waiving reactivation & Automated Phone System fees.
- Customers can use “Bridge Pay” to extend payment period by 7 days. Includes minute plans.
- Adding additional data to plans for a limited time.
- Visit: **<https://www.cricketwireless.com/support/fraud-and-safety/covid-19.html>** or call 1-800-274-2538 to confirm details.

### **T-Mobile**

- All current T-Mobile and Metro by T-Mobile customers who have plans with data will have unlimited smartphone data for the next 60 days (excluding roaming).
- T-Mobile will provide T-Mobile and Metro by T-Mobile customers an additional 20GB of mobile hotspot/tethering service for the next 60 days.
- T-Mobile is working with our Lifeline partners to provide customers free extra data up to 5GB of data per month for the next 60 days.
- T-Mobile is also increasing the data allowance, free of charge, to schools and students using our EmpowerED digital learning programs to ensure each participant has access to at least 20GB of data per month for the next 60 days.
- T-Mobile is offering free international calling for all current T-Mobile and Metro by T-Mobile customers to Level 3 impacted countries.
- To learn more, **visit T-Mobile’s website**.

### **TracFone/Straighttalk**

- Partnering with SafeLink to enroll people in plans with free minutes, assistance with bill pay, waiving reactivation fees, & setting people up with data/texting packages.
- Visit **[safelinkwireless.com/enrollment](https://safelinkwireless.com/enrollment)** or call 1-800-723-3546 to confirm details.

### **Verizon**

- Will waive overage charges and late fees to support customers who may be financially affected by the COVID-19 crisis.
- Announces two months waived internet and voice service charges for current Lifeline customers and new affordable internet option for low-income households.
- Adds 15GB of high-speed data for wireless consumer and small business customers to be automatically applied with no customer action necessary.
- Verizon provides first responders with priority and preemption abilities for voice and data.
- Consumer and small business Fios and DSL broadband internet plans have no data caps.
- To learn more, **visit Verizon’s website**.