

CITY OF MILFORD

OPEN COMPETITIVE EXAM NO. 20-28

TAX COLLECTOR

POSTING DATE: February 14, 2020

CLOSING DATE: February 28, 2020

<u>NOTICE TO ALL APPLICANTS</u>: This opening is available to all City employees and the general public.

<u>SUMMARY OF POSITION</u>: Under the general direction of the Finance Director, directs and administers the functions of the collection and accounting of City taxes. An employee in this class is responsible for the collection of real, personal, and special assessment taxes and the supervision of clerical employees engaged in this activity. Ensures the production and maintenance of office files and required financial records and provides data and information for annual and other audits.

MINIMUM QUALIFICATIONS: Graduation from an accredited college or university with a Bachelor's degree in accounting, finance, business, public administration or closely related field and four (4) years of supervisory experience in accounting and/or finance management OR any equivalent combination of training and experience.

SPECIAL REQUIREMENTS

Within five (5) years of appointment, shall obtain the State of Connecticut certification as a Certified Connecticut Municipal Collector (CCMC). Must be eligible for required bonding at time of appointment.

<u>SCOPE OF EXAMINATION</u>: Applications will be reviewed, and those candidates deemed most qualified will be invited to participate in the interview process. Please be advised that the successful candidate will be required to submit to a physical examination, a drug screening and a comprehensive background check prior to appointment.

<u>FILING REQUIREMENTS:</u> Applicants are required to submit a fully complete an <u>Employment Application, resume and cover letter</u> on or before <u>February 28, 2020</u>, to the Human Resources Department, Parsons Office Complex, 70 W. River St., Milford, CT or <u>HRrecruit@milfordct.gov</u>. For forms and detailed application instructions, go to <u>www.ci.milford.ct.us/hr/pages/jobs</u> then select *Tax Collector*.

<u>SALARY RANGE</u>: \$66,451.32 ~ \$72,830.16 per annum.

The City of Milford offers a **generous benefits package** that includes: health insurance, life insurance, defined benefit plan (pension), 457 savings plan, paid time off (vacation, sick, personal business), paid holidays (13 days per year), and Employee Assistance Program.

TAX COLLECTOR

GENERAL SUMMARY OF DUTIES

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ILLUSTRATIVE DUTIES

Plans, organizes and directs work involved in established collection cycle to insure timely and accurate billing, payment and accounting of assessed taxes.

Supervises and participates in the collection of City taxes and serves as temporary custodian of receipts.

Directs the preparation, distribution and collection of tax bills on all real estate, motor vehicles, personal property, and sewer and special assessments.

Schedules, motivates, trains and guides subordinates in the daily performance of billing, receiving, reconciling, depositing and reporting activities.

Monitors records of delinquent taxes; arranges and approves payment plans for tardy taxpayers; initiates enforcement procedures against delinquent non-payers, in consultation with the City Attorney's Office.

Prepares and files certificates of lien for the continuance of liens.

Records new or amended property information and reconciles rate book in coordination with the Tax Assessor.

Produces various lists and statistical and narrative reports for submission to municipal, state and federal officials.

Prepares and monitors operating budget for the Tax Collector's Office.

Maintains records of tax receipts and statements, and of accounts due and collected, screens account records and selects delinquent accounts for collection action, and prepares reports from these records.

Supervises and participates in the receipt and recording of sanitary sewer utility collections.

Receives payment for special assessments resulting from special improvement rolls.

TAX COLLECTOR

ILLUSTRATIVE DUTIES (cont'd.)

Reviews and interprets new and existing laws; implements new policies or procedures as required.

Responds to the most unusual or complicated questions and complaints regarding tax policies or procedures.

Provides superior customer service to other employees and members of the general public.

Performs related work as required.

REQUIRED KNOWLEDGES, SKILLS AND ABILITIES

Extensive knowledge of federal and State tax collection statutes and City ordinances relating to the custody of City revenue funds.

Considerable knowledge of the general principles and practices of revenue accounting and bookkeeping.

Knowledge of modern office practices and procedures.

Ability to plan, develop and organize efficient procedures for the billing and collection of taxes and utility charges.

Knowledge of administration, including personnel practices and budget management.

Ability to comprehend complex statistical reports and written materials, including laws, rules and regulations.

Ability to maintain financial records of some complexity and to prepare reports and statements from such records.

Ability to supervise, plan and coordinate the work of assigned staff.

Ability to establish and maintain effective working relationships and methods of communication with other employees and the general public.

Ability to deliver services to City employees and members of the general public in a manner focused on superior customer service.

Ability to comprehend and analyze computerized information.

Ability to communicate effectively, both orally and in writing.

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TAX COLLECTOR

MINIMUM TRAINING & EXPERIENCE REQUIRED

Graduation from an accredited college or university with a Bachelor's degree in accounting, finance, business, public administration or closely related field and four (4) years of supervisory experience in accounting and/or finance management OR any equivalent combination of training and experience.

SPECIAL REQUIREMENTS

Within five (5) years of appointment, shall obtain the State of Connecticut certification as a Certified Connecticut Municipal Collector (CCMC). Must be eligible for required bonding at time of appointment.

City of Milford, Conn. Civil Service Commission 7/2007 Revised: 10/2014



CITY OF MILFORD

Human Resources Department 70 W. River Street Milford, CT 06460 (203) 783-3239 <u>HRrecruit@ci.milford.ct.us</u>

APPLICATION FOR EMPLOYMENT & EXAMINATION INSTRUCTIONS FOR COMPLETION:

THIS APPLICATION FORM CONSTITUTES A PART OF THE EXAMINATION PROCESS. Every section must be completed in full, even if resume or other supporting documents are attached. You should not direct this Office to refer to a resume for information that is being asked on the application form. You must answer <u>all</u> questions completely and accurately in order for your application to be given the proper consideration.

INCOMPLETE APPLICATION WILL BE REJECTED.

- LATE APPLICATION WILL NOT BE ACCEPTED. Application must be <u>received</u> in the Human Resources Department by the application deadline, as stated on the job announcement. You must complete an application form in ink or typed print. You can complete an application form on-line at the City's website and print the application. <u>You must sign your application in ink or with digital</u> <u>signature.</u> Application closing dates are noted on each job announcement.
- ALL APPLICANTS SHOULD READ THE JOB ANNOUNCEMENT OF THE JOB FOR WHICH YOU ARE APPLYING. Specific job requirements will be noted under the section titled "Minimum Qualification Requirements".
- EACH SECTION IN THE APPLICATION FORM MUST BE COMPLETED. You can use additional sheets of papers to attach to your application if you need more space to provide complete information, especially as it pertains to your employment history. <u>Applications submitted</u> without completing each section will be rejected.
- LICENSES AND CERTIFICATIONS required for the position you are applying for must be listed and you must provide a copy of any and all licenses and certifications required, as stated on the job announcement. Any applications submitted without providing a copy of the required licenses/certifications will be rejected.
- YOU MUST ATTACH A CLEAR COPY OF YOUR <u>DRIVER'S LICENSE</u> TO THE APPLICATION FORM, if the job for which you are applying requires a driver's license. If you fail to provide a copy of your driver license your application will be rejected.
- **EMPLOYMENT HISTORY:** You must complete each section, as requested. You must complete "Describe Work Performed" completely. Do not write "see resume" in lieu of completing this information on the application form. <u>Application submitted without completing each line of this section will be rejected.</u>
- VOLUNTARY COMPLIANCE INFORMATION: Completing the page title "Invitation of Self-Identity" is Voluntary. This information is needed to meet Federal and State reporting requirements and is also used to evaluate the effectiveness of our recruiting and testing procedures. This sheet is not seen by anyone making the hiring decision. Applications will <u>not</u> be rejected if you choose not to complete <u>this Voluntary Information section</u>.

	APPLICAT	ION FOR EMPI	OYMENT	DO NOT WRITE IN THIS SPACE Q Rev. by: NQ Educ
Human Resources Department City of Milford 70 West River Street Milford, CT 06460 (203) 783-3239 An Equal Opportunity Employer	F (use PLEASE TYPE O All blanks must be com	Exp Not City EE Other		
	P	ERSONAL INFORMA	ΓΙΟΝ	
				000
Last Name Fi	rst Name M.I.	Other names b	y which you have been know	000 vn Last 6 digits of Soc. Sec. No.
Drocont Addroco.				
Present Address: No. and Street	(City State	Zip Code How long	at this address? Years/Months
Mailing address (if different from r	esidence address)		City	
		. and Street	City	State Zip Code
Home Telephone	Cellular		Email	
In case of emergency, notify:				
Name	Relationshi	p	Telephone Numb	per
Are you legally eligible for employ			you will be required to submit (proof of eligibility to work in the USA.
Are you 18 years of age or older?	Yes 🗌 No 🗌]		
Have you previously applied for e Year(s) applied				Yes No
Have you previously been employ Job Title/Department	ved by the City of Milford?		If yes, complete the follo From	
List any relatives or members of y Name(s)	our household who are en	mployed by the City of Mi	lford: Departme	nt
Do you claim 5 points preference	based on active duty in th	e U.S. Armed Forces?	Yes No	Attach copy of DD214.
Do you claim 10 points veteran's disability preference? Yes No Attach copy of DD214 & other supporting documentation.				
		GENERAL NFORM	ATION	
What date are you available to beg Do you have any commitments to a If yes, specify commitment(s):		ht affect your employme	nt with the City of Milford?	Yes No
Note to Applicant: DO NOT A DESCRIPTION EXPLAINING T				
Is there anything that would prev Yes No	vent you from performir	ng the essential function	ns of the position for whic	h you have applied?

	D	ERSONAL INFORMATION	J					
High school attended:			~					
Name of School(s)	City/State	Did you graduate?						
X /		Yes No	-					
		Yes No						
Colleges/Universities attended	ed:							
Name of Educational Institution	City/State	Did you graduate?	Dates at	ttended			lipoloma, GED, r of credits com	
		Yes No	1				0	101111
		Yes 📃 No 🗌						
		Yes 🗌 No 🗍						
			<u></u>					
		EMPLOYMENT HISTORY						
List below ALL present and past e	employment. BEGIN WITH	YOUR MOST RECENT EMP						
CONSECUTIVELY. Applicants ma					se additior	nal pages	if necessa	ry.
Resumes may be required for cer	tain positions. If applicable,	, include resume with comple	ted applic	ation.				
Have you ever been discharged o	r asked to resign?	Yes No						
If yes, please explain:								
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Telephone Number			WUTUT	I tai	WUTUT	I tai	TEANJ	WUNTIS
Your job title			+	<u> </u>		<u> </u>	<u> </u>]
Supervisor's Name	T;	itle:	Hours	per week	#			
Reason for leaving position	[]	me:		per week	Ħ			
Describe Work Performed:								
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Number of Employees Supervised	1 (if annlicable)							
Number of Employees Supervise								
Employer			FR	OM	Т	0	ΤΟΤΑΙ	L TIME
Address			Month	Year	Month	Year	YEARS	MONTHS
Telenhone Number								
Your job title				<u> </u>		_	_	<u> </u>
Supervisor's Name	T	itle:	Hours p	oer week	#			
Reason for leaving position	···		<u> </u>					
Describe Work Performed:								
Number of Employees Supervised	1 (if applicable)							
Number of Employees Supervised								
Employer			ED	OM	т	0	TOTA	L TIME
								1
Address			Month	Year	Month	Year	YEARS	MONTHS

Your job title			
Supervisor's Name	Title:	Hours per week	#
Reason for leaving position			
Describe Work Performed:		·	
Number of Employees Supervised (if applicable)			

EMPLOYMENT HISTORY (contin	iuea)					
Employer	FROM TO		TOTAL TIME			
Address	Month	Year	Month	Year	YEARS	MONTHS
Telephone Number						
Your job title	lloure n	orwoolu	#			
Supervisor's Name Title:	Hoursp	er week:	#			
Reason for leaving position						
Describe Work Performed:						
Number of Employees Cuperized (if applicable)						
Number of Employees Supervised (if applicable)						
Freedower			<u>т</u>	0	τοται	тиле
Employer Address	FR		T			_ T IIVIE MONTHS
	Month	Year	Month	Year	YEARS	MUNTHS
Telephone Number						
Your job title	Hours pe	or wook	#			
Supervisor's Name Title:	riours p					
Describe Work Performed:						
Describe work Performed:						
Number of Employees Supervised (if applicable)						
***ONLY COMPLETE THE SECTIONS BELOW IF THEY ARE RELEVANT				ΗΔΛΈ ΔΙ	PI IFD**	*
SPECIAL SKILLS/TRAINING					TEIEB	
Typing speed: words per minute						
Business machines (other than computers) you are able to operate:						
What computer experience do you have? Apple PC Your skill level in Word can best be described as: Your skill level in Excel can best be described as: Your skill level in Outlook can best be described as: Your skill level in PowerPoint can best be described as: Your skill level in Access can best be described as: Your skill level in Accobat can best be described as: Your skill level in Acrobat can best be described as: Your skill level in Publisher can best be described as: Describe any other software and level of skill or any other applicable abilities:						
SPECIAL SKILLS - FIELD						
Light Equipment: What best describes your skill level operating a payloader? What best describes your skill level operating a backhoe? What best describes your skill level operating a small tractor? Heavy Equipment: What best describes your skill level operating a grader? What best describes your skill level operating a Cat 225 excavator? What best describes your skill level operating a bulldozer? Snowplowing: Describe any experience you may have had snowplowing. Include the size of the plow(s) y experience and type of area(s) plowed (roads, driveways, parking lots):	ou have d	riven, nur	nber of mo	nths/years	s of snow	plowing

	OTHER TRAINING, SKILLS, AND/OR	LICENSES			
Please list/describe any specialized training, apprenticeship, certifications, licenses, skills, special skills and qualifications related to the job for which you are applying, such as machines you are able to operate, languages you speak and read or write well, computer skills besides those mentioned in the previous page, and any other special abilities or knowledge. Give name and location where training was given, dates attended, subject of training, total number of training hours, and other details.					
List professional, trade, business or national origin, age, ancestry, disabi	civic activities and offices held: (You may exclude me ility or other protected status.)	əmbership which would rev	eal gender, race, religi	'on,	
 (1) You must possess a val (2) Any special endorseme (3) If you are offered employed a condition of employment 	ents must be current and valid; byment by the City of Milford, and if your driver's I ent to obtain a valid Connecticut Driver's License	license is from another s	;tate, you may be rec /ork.	quired as	
Do you have a valid driver's license: Yes No State					
Expiration Date Classification License #					
FINALISTS MAY BE REQUIRED, UPON NOTIFICATION, TO SUBMIT A COPY OF THEIR DRIVING ABSTRACT. Note: Driving abstracts may be obtained at any Connecticut Department of Motor Vehicles office. This fee is at the finalist's expense.					
PROFESSIONAL REFERENCES List three professional or business references who are not your relatives or employees of the City of Milford. State the nature of the relationship (i.e., co-worker, supervisor, associate, customer).					
Name	Address	Phone	Relationship	Years Known	
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IMPORTANT: Read each of the following sections carefully and completely. If you do not understand any portion of the statements that follow, ask for clarification. Your signature indicates that you have read and understand each of the provisions listed and that you agree to abide by the conditions stated therein.

NOTICE TO PERSONS WITH DISABILITIES: Testing arrangements to accommodate persons with disabilities will be made upon request of the applicant. If accommodation is requested, the applicant will be required to state what accommodation is needed.

PRE-EMPLOYMENT MEDICAL EXAMINATION: Applicants selected for employment may be required to pass a medical examination given by a physician designated by the City of Milford.

PROBATIONARY PERIOD: Employees serve a probationary period as determined by City policy or by any applicable collective bargaining agreement. Termination of employment during the probationary period may be with or without cause and is not subject to any appeal process or grievance procedure of any applicable collective bargaining agreement.

DRUG POLICY: It is the policy of the City of Milford to maintain a drug free workplace. Employees who are observed in possession of or using controlled substances (drugs) will be terminated and may have criminal actions filed against them. Employees in certain positions are subject to Federal laws requiring pre-employment, post-accident, and random drug testing.

UPON EMPLOYMENT, YOU WILL BE REQUIRED TO PROVIDE YOUR SOCIAL SECURITY NUMBER.

PRE-EMPLOYMENT STATEMENT

AGREEMENT: I CERTIFY THAT ALL STATEMENTS MADE ON OR IN CONNECTION WITH THIS APPLICATION ARE TRUE, ACCURATE, COMPLETE, AND CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF. I UNDERSTAND THAT INCOMPLETE, FALSE, INACCURATE, OR MISLEADING INFORMATION GIVEN IN MY APPLICATION, INTERVIEW(S) OR DURING THE COURSE OF MY EMPLOYMENT MAY RESULT IN THE REJECTION OF THIS APPLICATION OR WITHDRAWAL OF A JOB OFFER. FURTHER, FALSE INFORMATION PROVIDED, WHETHER WILLINGLY OR ACCIDENTALLY, MAY RESULT IN DISCIPLINE OR IMMEDIATE DISMISSAL IF EMPLOYED, WHENEVER THE OMISSION OR FALSEHOOD IS DISCOVERED.

I UNDERSTAND THAT THIS APPLICATION IS NOT A CONTRACT OF EMPLOYMENT NOR IS IT A GUARANTEE OR INDICATION OF EMPLOYMENT. I ALSO UNDERSTAND THAT SHOULD I BE GRANTED AN INTERVIEW, THE REPRESENTATIONS THAT MAY BE MADE AT THE INTERVIEW ARE NOT TO BE CONSTRUED AS CREATING ANY OBLIGATION, PROMISE OR CONTRACT ON BEHALF OF THE CITY OF MILFORD. SHOULD I BE EMPLOYED BY THE CITY, IN CONSIDERATION OF MY EMPLOYMENT, I AGREE TO ABIDE BY ALL THE RULES, POLICIES AND REGULATIONS OF THE CITY OF MILFORD, AS THEY MAY FROM TIME TO TIME BE IMPLEMENTED OR REVISED. IDENTIFICATION AND VERIFICATION OF ELIGIBILITY TO WORK IN THE UNITED STATES MUST BE SATISFIED FOR EMPLOYMENT.

I FURTHER UNDERSTAND THAT IN CONSIDERATION FOR EMPLOYMENT, AN INVESTIGATIVE BACKGROUND REPORT MAY BE PREPARED AT THE REQUEST OF THE CITY OF MILFORD, WHEREBY INFORMATION MAY BE OBTAINED FROM MY EMPLOYERS (PRESENT OR FORMER), EDUCATIONAL INSTITUTIONS, ALL BRANCHES OF THE U.S. MILITARY SERVICE, AND PUBLIC RECORDS MAINTAINED BY GOVERNMENT AGENCIES OR OTHERS, INCLUDING BUT NOT LIMITED TO CRIMINAL CONVICTION REPORTS, CREDIT REPORTS, ETC. I AUTHORIZE THE CITY OF MILFORD AND ITS DESIGNATED REPRESENTATIVE(S) TO PERFORM THIS INVESTIGATION, AND FURTHER AUTHORIZE PRESENT AND FORMER EMPLOYERS, REFERENCES AND OTHER PERSONS TO PROVIDE INFORMATION FOR THE INVESTIGATION. I ALSO AUTHORIZE THE CITY OF MILFORD TO RECEIVE CRIMINAL CONVICTION RECORDS PERTAINING TO ME, WHICH MAY BE IN THE FILES OF ANY CRIMINAL JUSTICE AGENCY

I UNDERSTAND THAT ACCEPTANCE FOR EMPLOYMENT SHALL DEPEND ON SATISFACTORY REPLIES FROM MY REFERENCES AND OTHER BACKGROUND CHECKS. ANY OFFER OF EMPLOYMENT MAY BE CONTINGENT UPON PASSING A DRUG TEST AND MEDICAL EXAMINATION. I AUTHORIZE MEDICAL PROVIDER(S) TO RELEASE ANY/ALL MEDICAL INFORMATION TO THE CITY PURSUANT TO ITS PRE-EMPLOYMENT PHYSICAL AND DRUG SCREEN PROCEDURES IN ACCORDANCE WITH HIPAA.

RELEASE: I HEREBY RELEASE AND HOLD HARMLESS ANY PERSON, CORPORATION, COMPANY FROM ANY AND ALL POSSIBLE DAMAGES, DIRECT OR CONSEQUENTIAL, IMMEDIATE OR REMOTE, OF ALL FORMS OR TYPES, THAT I MAY SUSTAIN OR ALLEGE TO SUSTAIN BY VIRTUE OF THAT PERSON, CORPORATION, COMPANY OR OTHER ENTITY COMPLYING WITH MY REQUEST TO FULLY AND COMPLETELY COMPLY WITH THE INVESTIGATION, INQUIRY OR INTERESTS OF THE CITY OF MILFORD, TO WHOM I HAVE MADE AN APPLICATION OF EMPLOYMENT AND IS THE BEARER OF THIS AUTHORIZATION.

SIGNATURE of APPLICANT

DATE



City of Milford

INVITATION TO SELF-IDENTIFY

Position applying for (use the title that appears on the job announcement)

SECTION 1: CANDIDATE INFORMATION

It is the policy of the City of Milford to recruit, hire, and promote qualified people in all job classifications regardless of age, race, gender, color, religion, creed, national origin, marital or veteran status, sexual orientation, gender identity or expression, disability or any other legally protected status, unless they are bona-fide occupational qualifications.

The following information is needed for compliance with governmental reporting requirements. While completion of this section is voluntary, all applicants are strongly urged to complete this as part of the pre-employment process. Applicants so choosing, may identify on the form that they have chosen not to provide the City of Milford with the requested information by checking the appropriate box in Section 4. This information will not affect in any way your employment opportunities. The information obtained will be kept confidential and may only be used in accordance with the provisions of applicable federal laws, executive orders, and regulations, including those which require the information to be summarized and reported to the Federal Government for civil rights enforcement purposes.

SECTION 2: GENERAL INFORMATION				
Name		Date		
Social Security Number 000		(Last six digits ONLY)		
SECTION 3: STATISTIC	CAL INFORMATION			
	PLEAS	SE ANSWER THE FOLLOWING QUESTION:		
What is your race/ethn	icity? (Please mark the	ONE BOX that describes the race/ethnicity category with which you primarily identify.)		
American Indian or Alaska Native Asian Black or African American Hispanic or Latino Native Hawaiian or Other Pacific Islander White Two or more races Gender	who maintains tribal affiliatio (Not Hispanic or Latind including, for example, Cam (Not Hispanic or Latind All persons of Cuban, (Not Hispanic or Latind (Not of Hispanic or Latind	b) All persons having origins in any of the original peoples of North and South America (including Central America), and		
SECTION 4: NON-PAR	TICIPATION			
I have read the above state	ement and have chosen no	Please check box if applicable to complete this form.		
SECTION 5: RECRUIT				
How did you hear about thi	S JOD? (Please check one.)	Human Resources or Department Bulletin Board		
		Community Agency (give name):		
City Website		Professional Journal (give name):		
Internet (list site):		Other (please specify):		
City Employee				